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DECLARATION OF IAN KANIG

1. I am an attorney at Keker, Van Nest & Peters, LLP, counsel of record for Defendant Twilio, Inc. in the above-captioned action. I am licensed to practice in the State of California and before this Court. I have personal knowledge of the facts stated herein, and I could and would competently testify thereto if called as a witness. In this declaration, I refer to Thirty Madison, Inc. as "Keeps," which I understand is one brand name under which it does business.

Keeps Privacy Policy

- 2. Attached hereto as **Exhibit A** is a true and correct copy of the Keeps Privacy Policy that is publicly available at web.archive.org/web/20240304044722/www.keeps.com/legal/privacy and was previously publicly available at www.keeps.com/legal/privacy from September 29, 2023, to May 13, 2024 (downloaded from the Wayback Machine on August 13, 2024).
- 3. Attached hereto as **Exhibit B** is a true and correct copy of the Keeps Privacy Policy that was publicly available at www.keeps.com/legal/privacy from May 13, 2024, to July 16, 2024 (downloaded from the above-referenced link on June 24, 2024).
- 4. Attached as **Exhibit C** is a true and correct copy of the Keeps Privacy Policy that is and has been publicly available at <u>patient.thirtymadison.com/dashboard/legals/privacy-keeps</u> since July 17, 2024 (downloaded from the above-referenced link on August 13, 2024).

Keeps Terms

- 5. Attached hereto as **Exhibit D** is a true and correct copy of the Keeps Terms that were publicly available at www.keeps.com/legal/terms from August 1, 2022, to August 14, 2024 (downloaded from the above-referenced link on June 24, 2024).
- 6. Attached as **Exhibit E** is a true and correct copy of the Keeps Terms that are and have been publicly available at <u>patient.thirtymadison.com/dashboard/legals/terms-and-conditions-keeps</u> since August 15, 2024 (downloaded from the above-referenced link on August 16, 2024).

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I declare under penalty of perjury under the laws of the United States that the foregoing is true and correct. Executed on August 19, 2024, at San Francisco, California. IAN KANIG Counsel for Defendant TWILIO INC.

DECLARATION OF IAN KANIG ISO TWILIO'S MOTION TO COMPEL INDIVIDUAL ARBITRATION Case No. 3:24-cv-03741-VC

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